# A Guide to SmartDrive



**SMARTDRIVE** 

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#### What is SmartDrive?

SmartDrive is a safety program that is specifically designed to help improve driving skills and protect the carrier and the driver against fraudulent claims.

- -It can help you when something happens and it is not your fault by providing the necessary information/documentation and the context of the event.
- -Can be used to document traffic, service delays, locked gates or blocked entries along with the passengers safety.
- -It helps the carrier distinguish between a safety driver vs. a non-safety one

## Is the camera always recording the driver?

- -NO, the camera does not record the whole drive time. Matter in fact, those who follow all the procedures will have little to no recording.
- -However, when there is a trigger, the camera kicks in and record up to 20-40 seconds of the footage.

In case of an emergency, or if you foresee an accident that is about to occur, please press the manual button on the keypad that will automatically turn the camera on and start recording the event.

# How to use / login to SmartDrive in the truck?

Drivers must login and logout each time they start their shifts and end their shifts. Think of SmartDrive login/logout as a clock in routine. When you come to the truck yard and enter the tractor, you will do the following:

- 1. Using the Keypad (shown in the picture below), type in your ID number (which every driver will be provided one through text message), this ID number will be 6 digits long.
- 2. Once you have entered your 6 digit number, press the GREEN CHECK MARK (enter).
- 3. After that, it will log you in and record your driving if triggers occur, when you get done with your route and come back to the yard, do the same process to log out (enter your ID, press green check mark and you will automatically be logged out)

### **Coaching for Safety/Success**

Drivers who are NOT following guidelines will be personally contacted by me via email and/or text message for training/coaching purposes with the specific videos of the risky driving behavior. If the driver continues unsafe driving behaviors, he/she may be terminated from Amazon system and risk the chance of hauling any longer of Amazon loads in the future.



## **Questions?**

I hope this can be a little guide for each and every one of you to explain the purpose as to why Amazon and us as carriers must stress the importance of SmartDrive usage within our fleet. If you are having difficulties with logging in/logging out or any other questions related to SmartDrive, please use the following information on how to contact me, I am glad to help out in any way possible.

Email: tamara@talextrans.com

**Text** : 614-305-4566

In Person: Email/Text me and we can set up a time to meet up in person for those who need more visual informations.

#### A little humor ... but honestly

Let's not be one of these guys on the road ...



#### Thank You!

As always, on behalf of us here at Talex Trans, thank you for your hard work and dedication!



